

Section: Division of Nursing

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Index: 7010.096a

**PROCEDURE**

Page: 1 of 1

Approval: \_\_\_\_\_

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HACKETTSTOWN REGIONAL MEDICAL CENTER

Originator: L. Ries, RN, MA, CNNA

L. Skeahan, RN, MSN

Reviewed by: E. Fitzgerald RN, BSN, CCRN

**ED**  
(Scope)

**TITLE: LEFT WITHOUT BEING SEEN (LWBS)**

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PURPOSE: To outline the steps for documenting events when a patient leaves the registration area or ED exam room prior to being seen by a physician for a medical screen exam and treatment.

LEVEL:            \_\_\_ Dependent            \_\_\_ Independent            \_\_\_ Interdependent

SUPPORTIVE DATA:

EQUIPMENT LIST: N/A

DEFINITION: **LWBS**  
A patient who notifies the registrar or nurse that they are leaving the hospital before the medical screen exam and treatment is completed.

CONTENT: PROCEDURE STEPS:

1. The registrar notifies the nurse to speak with patient if able to do so
2. The nurse will document the conversation with the patient in the nursing note, which should suggest the patient stay to be examined.
3. Document time patient leaves the area
4. Give secretary the face sheet to fax to Risk Management.

DOCUMENTATION

REFERENCE: